

Powered by Solution Manager as a Managed Service

BETTER VISIBILITY INTO BUSINESS OPERATIONS AND PERFORMANCE WITH BUSINESS PROCESS MONITORING

Business processes are the lifeline for any company because they streamline activities and make sure resources are put to optimal use. But, what happens when business processes fail?

The inability to identify where your processes are failing can lead to detrimental losses and negative business impacts:

- Unstable business processes or interfaces with errors and standstills
- Unknown or insufficient root cause for process issues
- Process inefficiencies

Taking steps to proactively identify problems can reduce downtime and costs, and ultimately optimize business performance.

How it Works

Business Process Monitoring provides you with a centralized overview of the status of your business processes and empowers you to deal with any problems at an early stage, centralize documentation, and manage processes.

This enables your organization to measure and analyze process performance to identify critical process problems proactively and use data to make decisions that will improve speed, quality, and efficiency of your current business operations.

With ongoing monitoring of your SAP systems, NTT DATA Business Solutions monitoring will proactively analyze the execution of your core business processes to increase availability, stability, performance and end-user satisfaction. Insight into current business processes will provide transparency to reduce inaccuracies in data and process disruptions.

Benefits for your Business

- Early identification of issues and recommendations for the future
- Visibility and insight into process execution
- Monitoring and alerting on the performance and exceptions of business processes
- Efficient and effective control over monitored background jobs
- Providing transparency to improve business process flow
- Optimize the technical performance and throughput of business processes
- Access to Solution Manager as a Service

About Solution Manager as a Managed Service

Solution Manager as a Managed Service (SMaaS) allows you to realize the full benefits of Solution Manager without having to worry about maintaining hardware, configuring the system, and having the internal knowledge to keep the system up to date.



1. No infrastructure, license or upgrade costs



2. Predictable and affordable pricing



3. Complete set-up and configuration in two weeks

Ready to Get Started?
Contact us:

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Since April 1, 2021 itelligence is operating as NTT DATA Business Solutions

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