

# RISE with SAP. RUN with NTT DATA Business Solutions.

## Get More Out of RISE with SAP

### Cloud Concierge Starter Edition complements your RISE with SAP solution and addresses your technology stack at an introductory level.

Your ERP system is the beating heart for your business operations. RISE with SAP is a flexible solution designed to support your business needs, including industry-specific practices. Specifically, RISE with SAP gives you the ability to combine a cloud ERP with analytics, process automation, enhanced cybersecurity and more. It is a wide-reaching bundle of software, tools and services delivered in a single subscription.

To get the most out of this offering and minimize risk or interruption to your business, it's important to ensure that you have complete application management and maintenance. While there are standard tasks and technical management services delivered by SAP, there are also other customer-specific Basis services that you will have to cover with your in-house technology team or through a partner.

NTT DATA Business Solutions offers an introductory range of services

to complement your RISE with SAP solution and address your technology stack, Cloud Concierge Starter Edition. NTT DATA Business Solutions has industry leading experience in providing RISE with SAP complementary services. You can trust us to help you navigate your journey to a RISE environment.

### What's Included

- Technical coordination/account management with SAP
- Review and recommend individual system parameters
- Recommendations on SAP kernel and support packs
- Support general performance/error analysis of the system
- Support of the client's connection to SAP
- Testing Services for upgrade/change management (optional)

Over time, you may discover it's beneficial to add additional support to your full technology stack to add things like additional Basis services, security services, cloud advisory and management for adjacent non-RISE applications, and more. When that day comes, you can easily expand to the full version of Cloud Concierge Standard Edition.

No matter what, our Managed Services team is here to provide the right level of support that makes sense for your business.



The difference between ordinary and extraordinary is that little extra.

Jimmy Johnson, American Sports Analyst